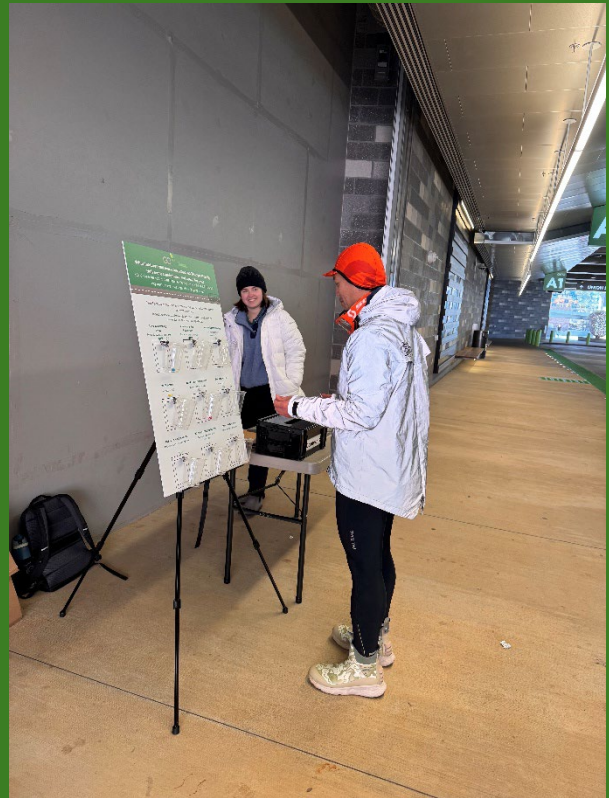


# Triangle Mobility Hub Phase 3 Engagement Summary

GoTriangle  
June 1st, 2026





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## Introduction

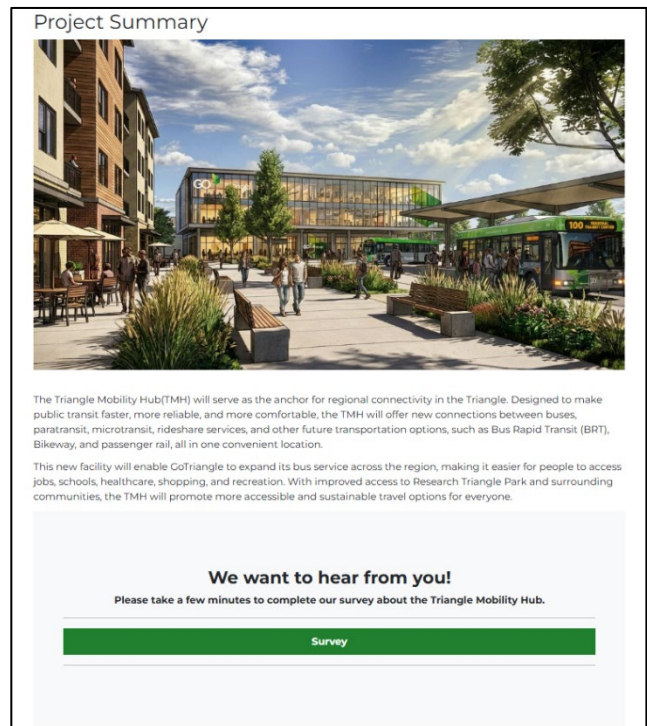
Phase 3 engagement informed the public about GoTriangle’s proposed relocation of the Regional Transit Center (RTC) to the Triangle Mobility Hub (TMH) and gathered feedback on the proposed site and the associated mobility hub concept. This phase builds on earlier outreach, including the Phase 1 Needs Assessment conducted in 2020 to understand rider experiences and priorities, and the Phase 2 technical coordination with key stakeholders to advance site planning and address transportation and access considerations.

The goal of this round of engagement, which ran from February 6<sup>th</sup> to March 17<sup>th</sup>, 2026, was to confirm and update understanding of transit rider needs, identify concerns about the proposed site, and ensure transparency as the project moves forward. To achieve these goals, the project team used a combination of broad public outreach, targeted stakeholder engagement, and in-person activities.

## Digital and Printed Material

### Website Content

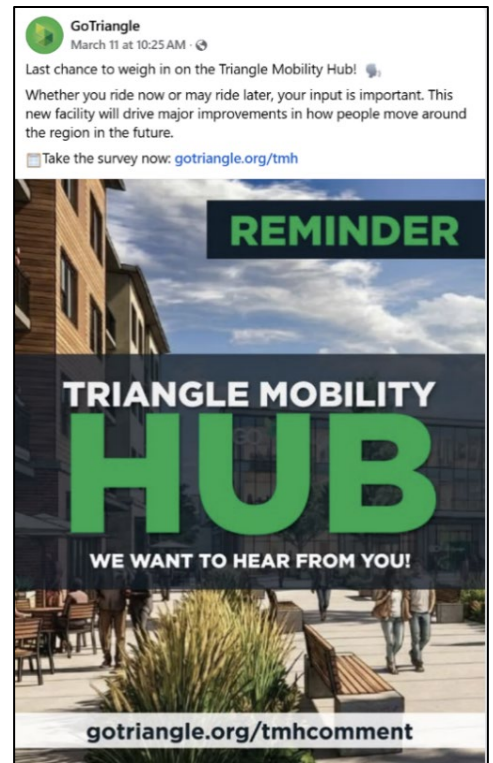
GoTriangle launched the [TMH website page](#) on February 6<sup>th</sup>, 2026. The page serves as a central information hub and features a video from GoTriangle CEO Dr. Brian Smith explaining the purpose and vision of the TMH. In addition to the video, the webpage includes a project summary, key highlights, background information, a timeline, a map comparing the proposed location to the existing site, and a frequently asked questions section. The webpage also provided access to the public survey, allowing visitors to easily share their feedback online. Between February 6<sup>th</sup> and March 17<sup>th</sup>, 2026, the website received 911 views, of which 654 were unique.



## Social Media Campaign

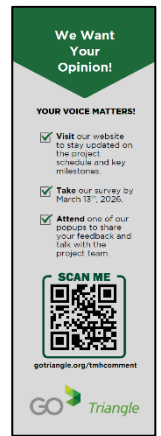
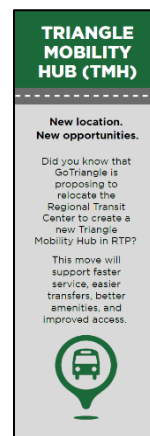
GoTriangle promoted the project and survey via Meta and LinkedIn. Both GoTriangle and the Research Triangle Foundation (RTF) sent newsletter blasts about TMH and how to participate in this engagement phase, including linking to the survey.

- GoTriangle Social Media:
  - Impressions (total # of times the posts were viewed): 16,934
  - Reach total (# of individuals who viewed the post): 10,028
  - Engagements (total # of click on the post): 1,101
- GoTriangle Newsletter: Delivered to 3,172 people, open rate of 30.1% (945 individuals), 360 clicks specifically on the TMH survey link
- RTF Newsletter: Delivered to 2,065 people, open rate of 43.5% (899 individuals, 1,565 total opens), 11 clicks specifically on TMH survey link



## Print Materials

The project team distributed printed outreach materials, such as bookmarks and flyers in English and Spanish, at in-person events. GoTriangle used these materials to share project information and raise awareness about the project among riders and community members. Postcards were also mailed to all properties within 0.25 miles of the proposed site, including residents and businesses. Flyers were distributed in person to the management offices of nearby apartment complexes<sup>1</sup> adjacent to the proposed site to invite feedback.



<sup>1</sup> Complexes include Brizo Apartments, Alta Davis, Hawthorne, and Creekstone at RTP Apartments

## Pop-up Events

Between February 24<sup>th</sup> and March 4<sup>th</sup>, 2026, GoTriangle staff conducted a series of in-person outreach events at major transit hubs and rider access points throughout the region. The pop-up events directly engaged transit riders, collecting their input through one-on-one conversations and a hands-on activity to indicate their top priorities for the future TMH program. In total, staff engaged more than 100 riders, collecting valuable feedback on rider experience, facility needs, and future priorities.

Outreach locations and times included:

- Raleigh Union Station Bus (RUS Bus) Facility: February 24th, 2026 (10:00–11:45 AM)
- Cary Depot: February 24th, 2026 (4:00–6:00 PM)
- Regional Transit Center (RTC): February 25th, 2026 (3:00–5:00 PM)
- Durham Station: March 4th, 2026 (8:00–10:00 AM)

Each engagement pop-up event featured a table setup with swag giveaways, flyers, and bookmarks. As riders and passersby approached, the outreach team offered bookmarks and shared instructions on completing the project survey online. The project team representatives invited individuals with extra time to participate in a brief, hands-on activity designed to capture their priorities for transit facilities and amenities. During this interactive exercise, participants were given three pom poms into labeled cups representing their top priorities for the future TMH. Each pom-pom was rated equally. The table below provides a snapshot of the interactive activity results.

Table 1: Transit rider priorities by pop-up event

Priority	RUS Bus	Cary Depot	RTC	Durham Station	Total
<b>Covered boarding areas</b>	2	7	7	10	<b>26</b>
<b>Restroom access</b>	1	3	5	15	<b>24</b>
<b>Real-time arrival information</b>	1	5	4	12	<b>22</b>
<b>Wi-fi access</b>	0	4	6	10	<b>20</b>
<b>Air conditioning/heating</b>	1	3	5	8	<b>17</b>
<b>Cell phone charging stations</b>	0	3	3	9	<b>15</b>
<b>Benches and other seating</b>	1	0	2	8	<b>11</b>
<b>Ticket vending machine</b>	0	2	4	0	<b>6</b>
<b>Other</b>	0	3	0	1	<b>4</b>
<b>TOTAL</b>	6	30	36	73	<b>145</b>

## Themes of Rider Feedback

- **Comfort & Amenities:** Riders consistently prioritized restrooms, covered boarding areas, and climate control (air conditioning/heating) in one-on-one discussions.
- **Information & Reliability:** Riders expressed interest in real-time arrival information to reduce confusion, missed connections, and unnecessary waiting.
- **Access & Connectivity:** Participants emphasized the importance of improved train access, better connections to the airport and medical facilities, and expanded bike parking.
- **Facility Operations:** Concerns were raised about restroom accessibility and cleanliness, particularly at the RTC. Riders also noted challenges with transfers and long wait times when buses are missed.
- **Community Appreciation:** Several participants shared positive feedback about GoTriangle listening to riders and being present in the community.

## Survey

The goal of the Phase 3 survey was to understand rider experiences and priorities. The survey was available on GoTriangle's TMH website and was open from February 9<sup>th</sup> to March 17<sup>th</sup>, 2026. The survey included multiple-choice, ranking, and free-response questions. There was a total of 169 responses.

## Respondent Demographics

- Residing in 79 different zip codes (n=169), with the biggest concentration in Raleigh, followed by Durham
- 57% male, 39% female, 5% other (n=111)\*
- The largest share of respondents (31%) falls within the 26–35 age group, followed by those ages 36–45 (22%). Smaller proportions include ages 46-55 (13%), 56-65 (13%), 18–25 (10%), 66 and older (9%), and under 18 (1%) (n=116)\*
- 77% identify as White, 9% identify as Asian, 9% identify as Black, 4% identify as Hispanic, Latino, or Spanish, 1% identifies as Other (n=100)
- 52% earn above \$125,000, 19% earn between \$50,000 and \$124,999, and 10% earn less than \$50,000 (n=95)

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\*Totals may not sum to 100%, due to rounding.

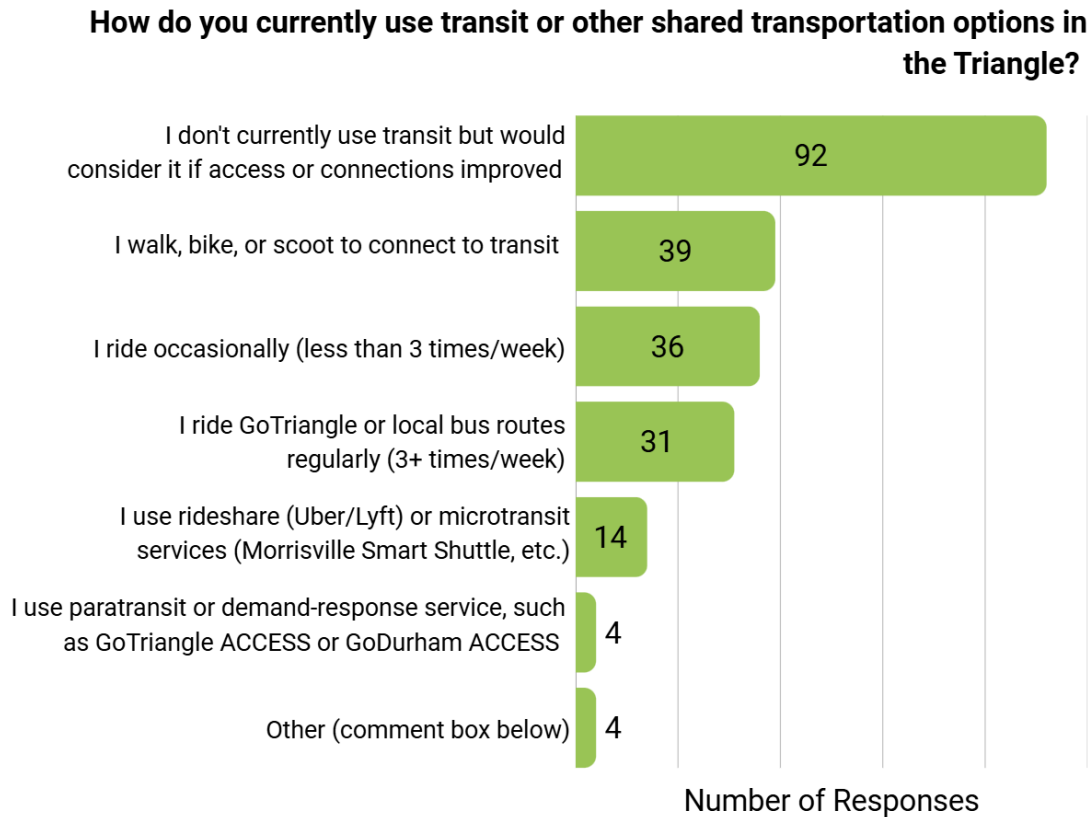
## Results by Question

The following section summarizes the survey results by question. Response rate varied from 49% to 95% depending on the question.

### How do you currently use transit or other shared transportation options in the Triangle? (Select all that apply) (Question 1, n=161)

57% of survey respondents who answered the question said they do not currently use transit but would consider it if access or connections were improved. 42% reported riding transit, either regularly or occasionally. Around 24% of respondents reported walking, biking, or scooting to connect to transit. 11% of respondents use paratransit, demand-response services, rideshare, and microtransit for travel within the Triangle.

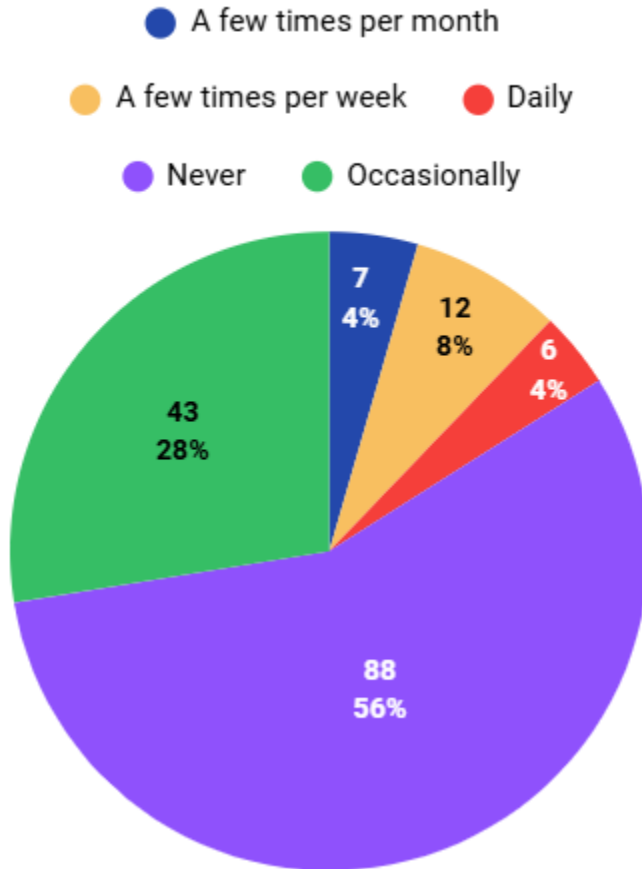
Figure 1: Frequency of transit usage (n=161)



**How often do you visit the Regional Transit Center (RTC)? (Question 2, n=156)**

Figure 2: Frequency of respondents traveling to RTC (n=156)

**How often do you visit the Regional Transit Center (RTC)? (n=156)**



Of the respondents, 56% answered that they never travel to the RTC. 28% answered they visit occasionally, 8% a few times a week, 4% a few times per month, 4% daily.

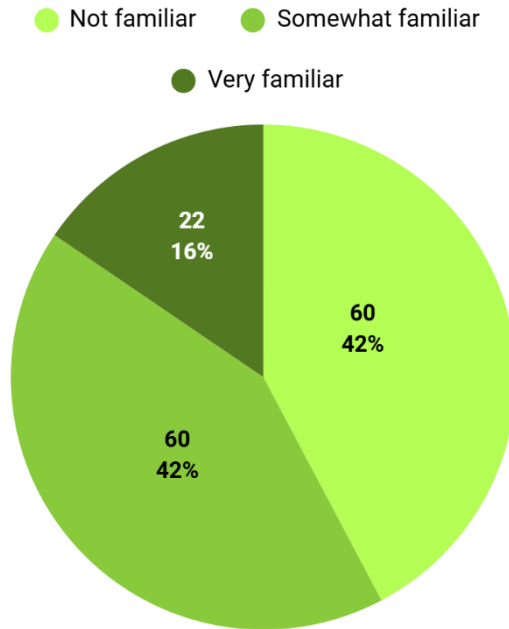
Among RTC visitors who answered anything other than “Never” (n=50), 64% report visiting occasionally, 18% visit a few times per week, and 9% visit daily. 71% of respondents who visit the RTC arrive by bus, while 32% use personal vehicles. Among respondents who ride the bus and visit the RTC (n=50), the most

frequently used routes are the 100 (64%), 800 (42%), and the RDU Airport Shuttle (40%).

### How familiar are you with the new Triangle Mobility Hub (TMH) project and its proposed location? (Question 3, n=142)

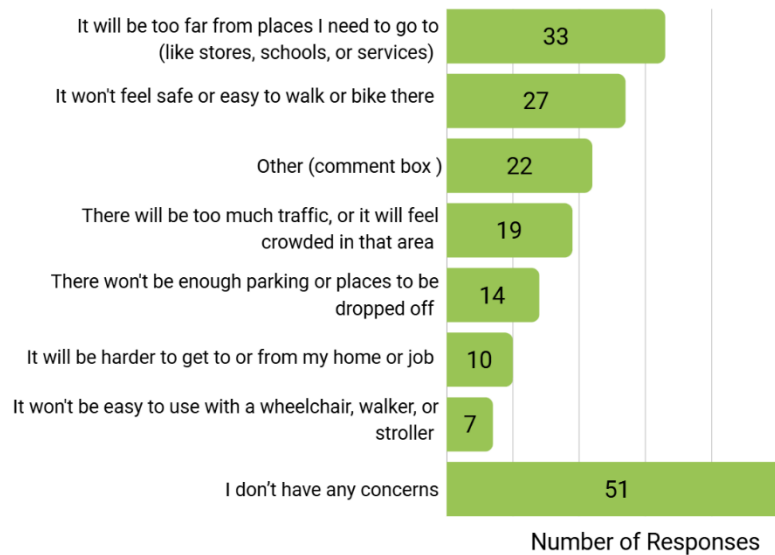
42% of respondents are “Somewhat familiar: I've heard about it but don't know the details,” and 16% are “Very familiar: I've followed the planning process closely”.

Figure 3: Respondents' familiarity with the TMH project and proposed location (n=142)



## What concerns do you have about the proposed Triangle Mobility Hub (TMH) on NC-54? (Question 4, n=124)

Figure 4: Frequency of concerns about TMH (n=124)



When asked about concerns related to the proposed TMH, the largest group of respondents reported having no concerns (51 responses). Among those who expressed concerns, the most common was that the TMH would be too far from key destinations such as stores, schools, or services (33 responses).

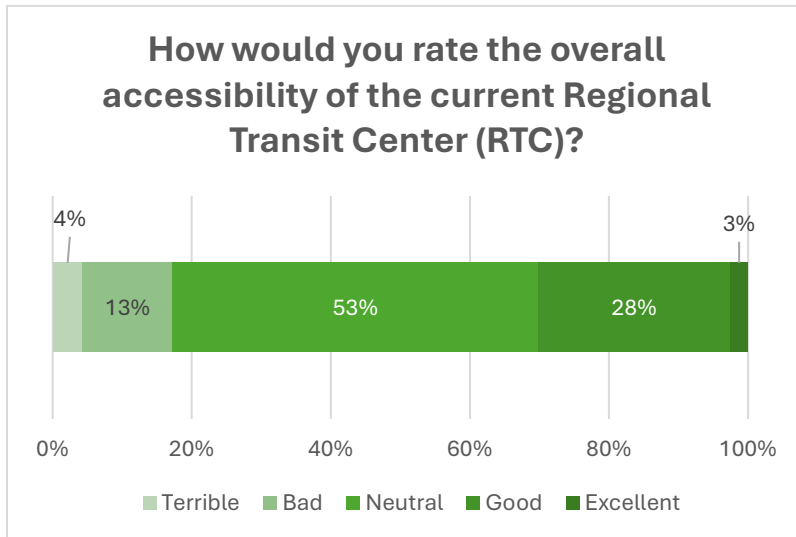
Other concerns included traffic or crowding in the area (19 responses), limited parking or drop-off options (14 responses), and difficulty getting to or from home or work (10 responses). A smaller number of respondents (7) raised concerns about accessibility for wheelchairs, walkers, or strollers, while 22 respondents selected “Other” and provided additional comments.

Comments categorized as “Other” largely focused on concerns about safety, accessibility, and connectivity at the proposed TMH location. Many respondents described nearby roads, particularly NC-54, as wide, high-speed, and difficult to cross, raising concerns about unsafe and uncomfortable walking and biking conditions and challenging last-mile connections to destinations such as HUB RTP, Boxyard RTP, hotels, and job centers. Respondents also noted limited bus connectivity from certain communities and worried that additional transfers could increase travel times and reduce transit reliability.

Additional themes included the need for better accessibility for people using mobility devices, improved shelter and weather protection, and clearer accommodations for parking, drop-offs, and rideshare services. Several comments emphasized that the mobility hub’s success would depend on coordinated land-use planning, including denser development and nearby amenities, while others expressed concerns about project timing, cost-effectiveness, personal safety, and the loss of green space.

**How would you rate the overall accessibility of the current Regional Transit Center (RTC)? (accessibility means how easy it is for people of all abilities to reach, enter, and use the RTC, including features like ramps and signage) (Question 5, n=116)**

*Figure 5: Rating of the existing accessibility of RTC (n=116)*



17% rate the current RTC's overall accessibility as "Bad" or "Terrible," while 31% rate it "Good" or "Excellent."

## How can the Triangle Mobility Hub make getting around easier for you? (Rank in order from 1 most helpful to 7 least helpful) (Question 6, n=87)

Table 2: Average score and ranking count of each proposed accessibility improvement (n=87)

Improvement	Average Score	Rank #1	Rank #2	Rank #3	Rank #4	Rank #5	Rank #6	Rank #7
Clearly marked pedestrian paths and crosswalks	2.0	31	19	10	7	2	1	0
Safe and well-lit walking routes	2.1	27	27	12	1	3	3	0
ADA-accessible ramps and entrances	3.8	5	6	18	11	13	8	1
Places to sit and rest along walkways	3.8	7	9	15	9	7	17	1
Signs that are clear and available in multiple languages	4.1	9	4	6	16	12	12	3
Smooth, obstacle-free surfaces for wheelchairs and strollers	4.2	2	7	7	15	17	10	0
Other (comment box below)	4.8	6	0	0	0	1	1	10

When asked how the Triangle Mobility Hub could make getting around easier, respondents most frequently prioritized improvements to the pedestrian experience. **Clearly marked pedestrian paths and crosswalks** emerged as the top-ranked feature overall, followed closely by **safe and well-lit walking routes**, which received an average ranking of 2.0 and 2.1, respectively. **ADA-accessible ramps and entrances** and **places to sit and rest along walkways** follow both with an average ranking of 3.8. **Signs that are clear and available in multiple languages** and **smooth, obstacle-free surfaces for wheelchairs and strollers** are a lower priority with average scores greater than 4.0.

Those who selected “Other” provided comments that emphasized a strong need for user comfort and amenities, including indoor or climate-protected waiting areas, awnings, restrooms with sufficient capacity, seating, trash receptacles, and overall cleanliness. Respondents emphasized the importance of clear wayfinding and organization throughout the site, particularly in pickup and drop-off areas, suggesting well-placed signage, adequate lighting, and easy connections to future rail and bike facilities, as well as nearby bus stops. Safety and security were recurring themes, with calls for well-lit spaces, visible staff or security presence, cameras, and reduced vehicle speeds near the site.

## Which features will make the new Triangle Mobility Hub (TMH) more comfortable and useful for you? (rank in order from 1 most useful to 7 least useful) (Question 7, n=82)

Table 3: Average ranking of TMH features and count of top 3 ranking of each feature (n=82)

Features	Average	Rank #1 <sup>2</sup>	Rank #2	Rank #3
Real-time arrival information	2.2	40	9	10
Covered boarding bays	3.3	13	18	9
Seating	4.0	7	9	14
Restrooms	4.4	10	12	8
Improved lighting and visibility	4.5	6	8	11
Wayfinding signage	5.2	0	9	12
Wi-Fi access	5.9	2	4	7
Ticket vending machines	6.9	1	5	2
Cell phone charging stations	7.4	0	1	1
Other	8.1	3	0	0
Vending machines for food/drinks	8.4	0	2	1

When asked which features would make the Triangle Mobility Hub (TMH) more comfortable and useful, respondents overwhelmingly prioritized **real-time arrival information**, which ranked #1 overall by a wide margin. It had the strongest performance across all ranking measures, with 40 respondents placing it first and the lowest average ranking (2.2), a full ranking point ahead of the next highest feature. **Covered boarding bays** ranked #2 overall (average 3.3) and were frequently included in respondents' top three choices, reflecting a strong desire for **weather protection** while waiting or transferring. **Seating** and **restrooms**, ranking #3 (4.0) and #4 (4.4) respectively, emerged as essential comfort features, particularly for longer dwell times.

Mid-ranked features emphasized usability and safety. **Improved lighting and visibility** ranked average 4.5, while **wayfinding signage** ranked 5.2. Although not prioritized as highly as shelter or information, these elements were consistently identified as moderately useful, signaling the importance of clear navigation, personal safety, and intuitive station design.

Technology-oriented amenities ranked lower overall. Wi-Fi access (5.9), ticket vending machines (6.9), and cell phone charging stations (7.4) were valued by some respondents

<sup>2</sup> This table contains respondents' top 3 rankings; there were 11 total and a complete table can be found in Appendix A.

but were far less likely to be ranked among the most useful features. Vending machines for food and drinks ranked last (8.4).

Those who ranked “Other” highlighted several recurring priorities in their comments: station location, surrounding amenities, service quality, and safety. Many respondents emphasized that the TMH should be located within or intentionally paired with places people want or need to be, such as grocery stores, cafés, local businesses, or mixed-use development. Safety, cleanliness, and security were also prominent themes, including concerns about crime, loitering, lighting, clean restrooms, trash management, and the presence of staff or security kiosks. Additional comments highlighted desired amenities and comfort features such as EV charging, as well as tools that support usability, including route information kiosks and a way to leave feedback.

### **What is one idea, feature, or improvement that would make the proposed Triangle Mobility Hub (TMH) most useful for you? (n=72)**

Responses most often focused on the need for improved transit connectivity, with many respondents calling for faster, more frequent, and more direct bus and rail service. Commenters emphasized better connections to Raleigh, Durham, Cary, and nearby communities such as Fuquay-Varina, Apex, and Garner, a theme mentioned in more than 30 comments. Another prominent concern was first- and last-mile access, with over 25 respondents highlighting the need for safer pedestrian routes, protected bike infrastructure, greenway connections, and local shuttle or microtransit options to make transit more accessible.

Safety and comfort were also common priorities, referenced in roughly 20 comments, including requests for improved lighting, a visible security presence, traffic calming measures, and indoor or climate-protected waiting areas. Additionally, about 15 comments stressed the importance of surrounding mixed-use development, such as grocery stores, cafés, and other community amenities, to ensure the mobility hub does not feel isolated from daily needs. Other recurring themes included interest in expanded rail and intercity connections, improved cleanliness and amenities, public art and green spaces, and concerns related to project timing and location. A smaller number of respondents expressed uncertainty about the project or indicated they did not expect to be directly affected by the construction of the TMH.

## Next Steps

Across outreach events and the Phase 3 survey, rider feedback was consistent and clear: a successful Triangle Mobility Hub (TMH) must prioritize reliability, comfort, safety, and connectivity. Riders placed the highest value on features that reduce uncertainty and improve the everyday transit experience, particularly real-time arrival information, covered boarding areas, and restrooms. These core elements consistently ranked above discretionary amenities and were reinforced through one-on-one conversations and open-ended survey responses.

Participants also emphasized the importance of safe, accessible, and intuitive pedestrian environments, including clearly marked crosswalks, well-lit walking routes, and ADA-accessible facilities. Concerns about first- and last-mile connectivity, especially walking and biking conditions near high-speed roads like NC-54, underscore the need for strong coordination between facility design, site access, and the surrounding transportation network.

Finally, many respondents highlighted that the TMH's usefulness will depend not only on on-site features but also on how well it is integrated into its surrounding context. Feedback consistently pointed to the importance of nearby destinations, mixed-use development, cleanliness, safety, and an active presence of staff or security to ensure the hub feels welcoming, secure, and easy to use throughout the day.

The results of this outreach effort will play a role in shaping the ongoing planning and design of the Triangle Mobility Hub. GoTriangle will use these findings to prioritize high-impact features such as real-time information systems, weather protection, seating, restrooms, lighting, and wayfinding, while also strengthening pedestrian, bicycle, and ADA accessibility within and around the site. Feedback related to safety, cleanliness, and facility operations will be incorporated early in the design process, and insights about location and surrounding land use will inform coordination with partner agencies and developers to ensure the mobility hub functions as part of a connected, active place.

Community engagement will continue as the project moves forward. Next steps include targeted outreach with townhome communities located near the proposed TMH site to better understand neighborhood-specific concerns and access needs, as well as ongoing coordination with businesses and employers in Research Triangle Park to explore shared mobility needs and opportunities to improve connections for workers and visitors. GoTriangle will continue to use public feedback to guide decision-making and will provide additional opportunities for riders, residents, and stakeholders to engage as design concepts are refined and the project advances.

## Appendix A.

Features	Average Ranking	Rank #1	Rank #2	Rank #3	Rank #4	Rank #5	Rank #6	Rank #7	Rank #8	Rank #9	Rank #10	Rank #11
Cell phone charging stations	7.38	0	1	1	4	6	6	3	12	13	7	0
Covered boarding bays	3.29	13	18	9	10	13	3	1	3	0	0	0
Improved lighting and visibility	4.46	6	8	11	9	7	10	6	3	1	2	0
Other	8.06	3	0	0	1	0	2	0	0	0	0	10
Real-time arrival information	2.22	40	9	10	6	3	5	1	0	0	0	0
Restrooms	4.40	10	12	8	8	8	9	7	7	2	1	0
Seating	4.01	7	9	14	16	9	7	5	4	0	0	0
Ticket vending machines	6.88	1	5	2	5	5	2	8	6	14	7	1
Vending machines for food/drinks	8.43	0	2	1	0	2	2	6	8	9	22	1
Wayfinding signage	5.20	0	9	12	6	8	7	6	4	2	6	0
Wi-Fi access	5.87	2	4	7	8	5	6	12	5	7	3	1

A1: Average ranking of TMH features and count of ranking of each feature (n=82)

# Triangle Mobility Hub: Phase 4 Engagement Progress Report

**June 4<sup>th</sup>, 2026**

Phase 4 engagement is currently underway to provide a formal 30-day public comment period on the proposed Locally Preferred Alternative (LPA) for the Triangle Mobility Hub (TMH), and to seek approval of the LPA by regional decision-making bodies. A schedule of activities in this phase is provided in the table below.

Activity/Action	Date
<i>GoTriangle Board of Trustees Approve Recommended LPA (complete)</i>	<i>April 15, 2026</i>
<i>Concurrence on the LPA through the Wake Transit Concurrence Process (in progress)</i>	<i>May-June 2026</i>
<i>CAMPO TCC and Executive Board consider LPA (information-only, complete)</i>	<i>May 14 &amp; 20, 2026</i>
30-Day Public Comment Period on LPA (in progress)	May 18 - June 16, 2026
Triangle West TPO TCCs, CAMPO and Triangle West TPO receive Engagement Summary and approve LPA selection (in progress)	June 2026
Public Hearing on LPA at CAMPO Executive Board Meeting	June 17, 2026

## Public Comment and Public Hearing

CAMPO requires a 30-day public comment period and formal public hearing to consider approval of an LPA for a regionally significant transportation project like the TMH. CAMPO launched the 30-day comment period on May 18<sup>th</sup>, 2026, and it will remain open until June 16<sup>th</sup> ahead of the formal public hearing on June 17<sup>th</sup>. The notice of public comment and public hearing was also posted by GoTriangle and shared by Triangle West TPO. See Appendix A for screenshots of CAMPO’s TMH LPA Engagement Website and public notices.

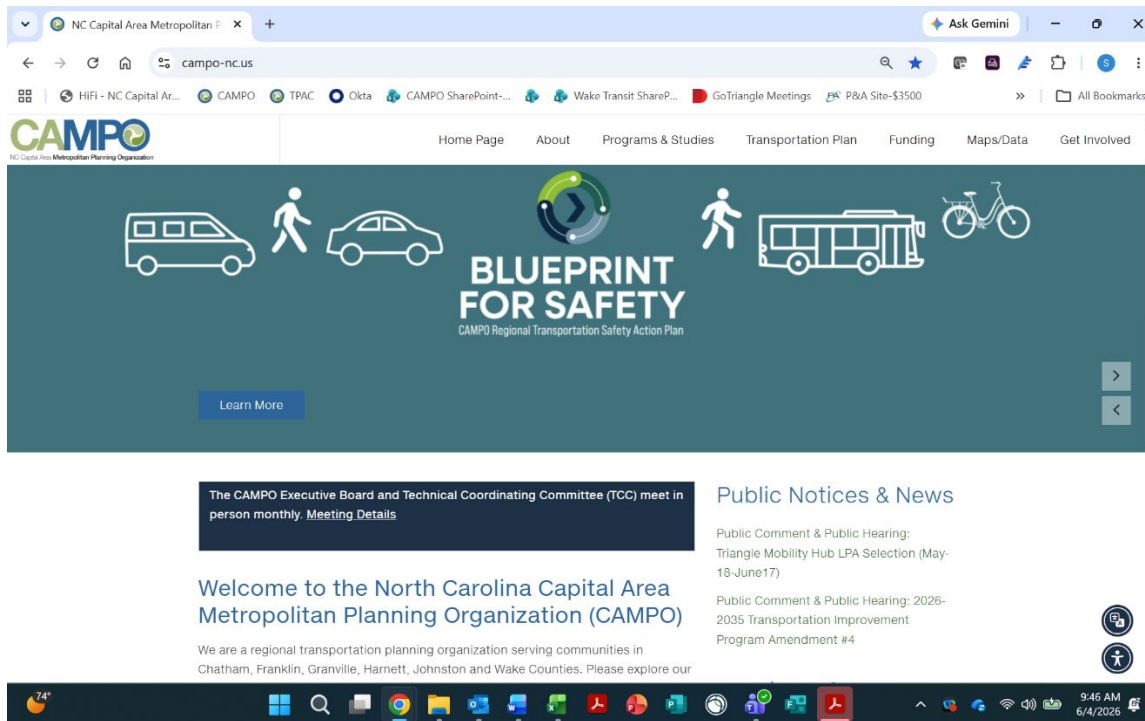
As of June 4<sup>th</sup>, the [TMH LPA Engagement Website](#) has received 262 page views and five (5) comments. These comments indicate support for the project and the proposed LPA site, as well as interest in amenities like bike storage, retail options, and attractive landscaping at the facility. See Appendix B for full text of comments.

## Next Steps

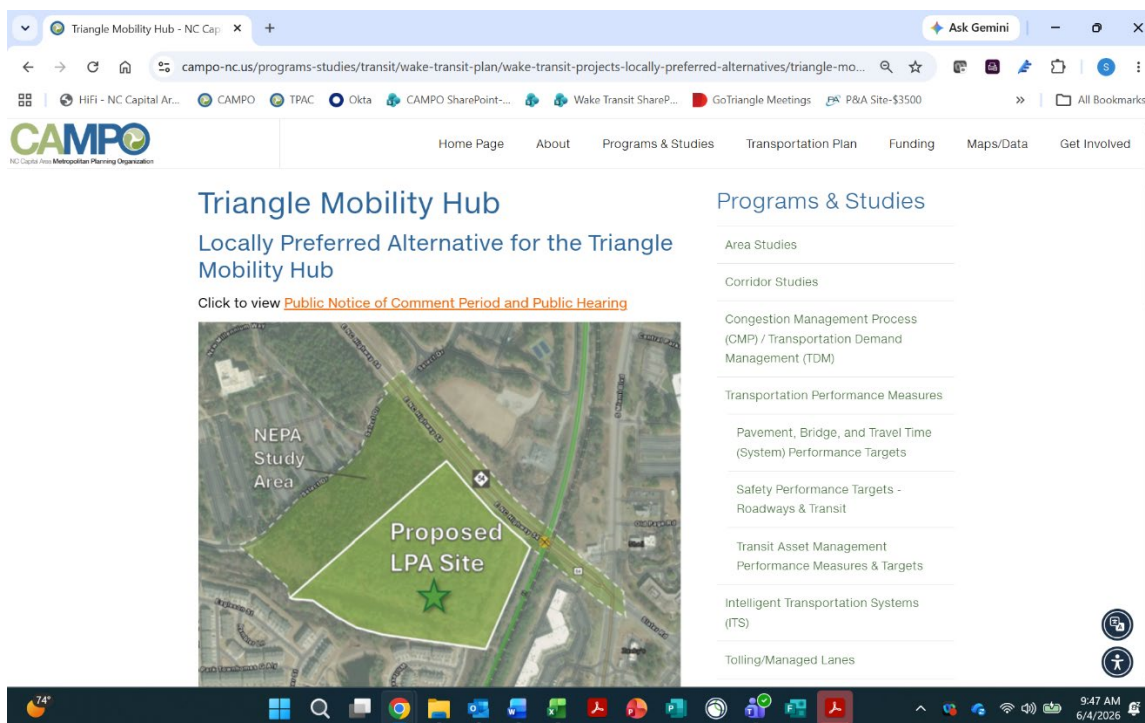
Following completion of the public comment period and public hearing, the project team will develop a full summary of this engagement phase. Ongoing community engagement will continue as the project moves forward.

# Appendix A.

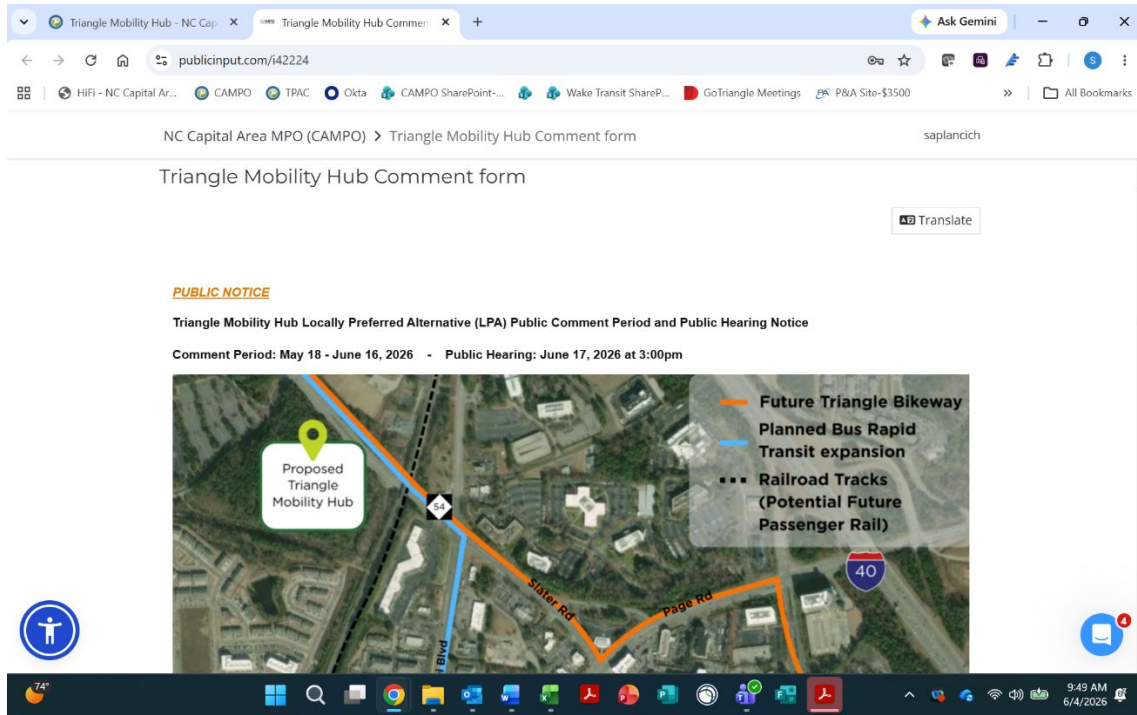
## Public Notice on CAMPO Homepage:



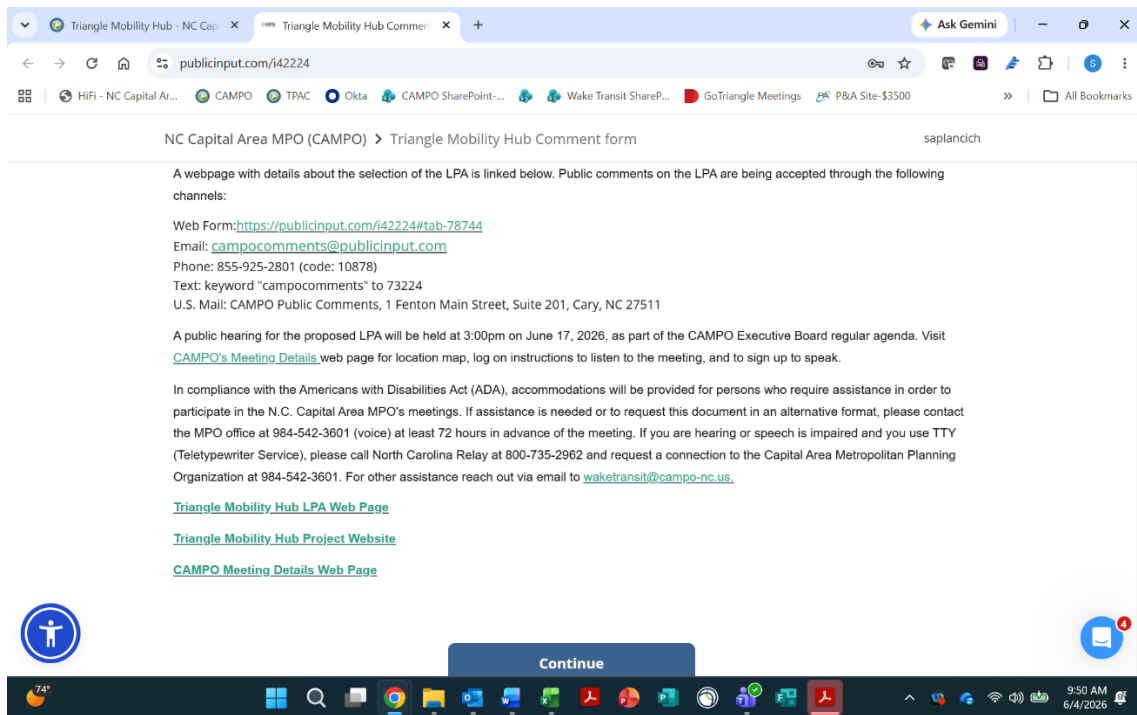
## CAMPO LPA Webpage:



## CAMPO LPA Comment Form, Page 1:



## CAMPO LPA Comment Form, Page 2:



## CAMPO LPA Comment Form, Page 3:

Triangle Mobility Hub - NC Cap... Triangle Mobility Hub Comm... Ask Gemini

publicinput.com/i42224

NC Capital Area MPO (CAMPO) > Triangle Mobility Hub Comment form saplanch

**Please write in your questions, comments and other feedback about the Triangle Mobility Hub project and proposed LPA site in the space below. Your feedback will be collected and considered by the CAMPO Executive Board prior to voting to approve the LPA on June 17, 2026.**

Logged in as **saplanch** **Comment**

Post Publicly

This location is fine, though I hope they are considering changing the nearby zoning to allow for apartments and retail and creating connections to nearby businesses. I suspect people will want to cross the street to go to restaurants in the business park.  
12 hours ago Reply Agree

Triangle transit users have long deserved a high-quality transfer site near the center of the region to replace the poorly designed temporary site of the current RTP. The proposed site is an excellent choice and I look forward to the region moving forward with development of a ne... See More  
18 hours ago Reply Agree

74° 9:51 AM 6/4/2026

## Public Notice on [Wake Transit Website](#):

Triangle Mobility Hub - NC Cap... Wake Transit Engagement Hub... Ask Gemini

waketransit.org/#tab-67285

NC Capital Area MPO (CAMPO) > Wake Transit Engagement Hub

**We are glad you are here.**

Below is a list of Wake Transit projects that are actively seeking community input before being finalized as well as links to the TPAC and Subcommittee meeting webpages.

**Web links to TPAC meeting web pages:**

[TPAC Meetings Webpage](#)      [Subcommittee Meetings Webpage](#)

**Click to contact wake Transit Workgroup Coordinators:**

[Budget & Finance](#)   [Regional Technology](#)   [Scope & Deliverable](#)

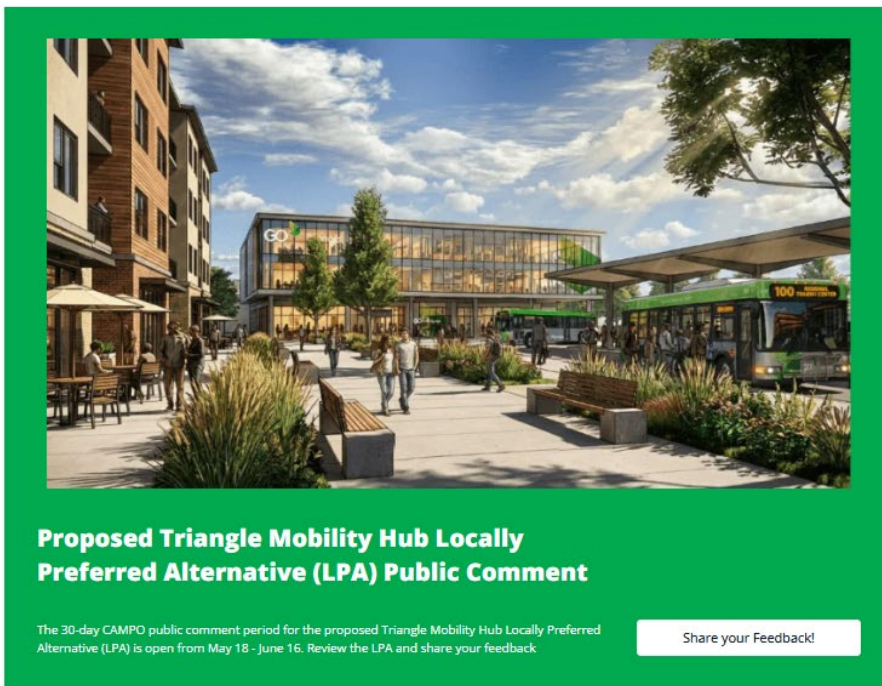
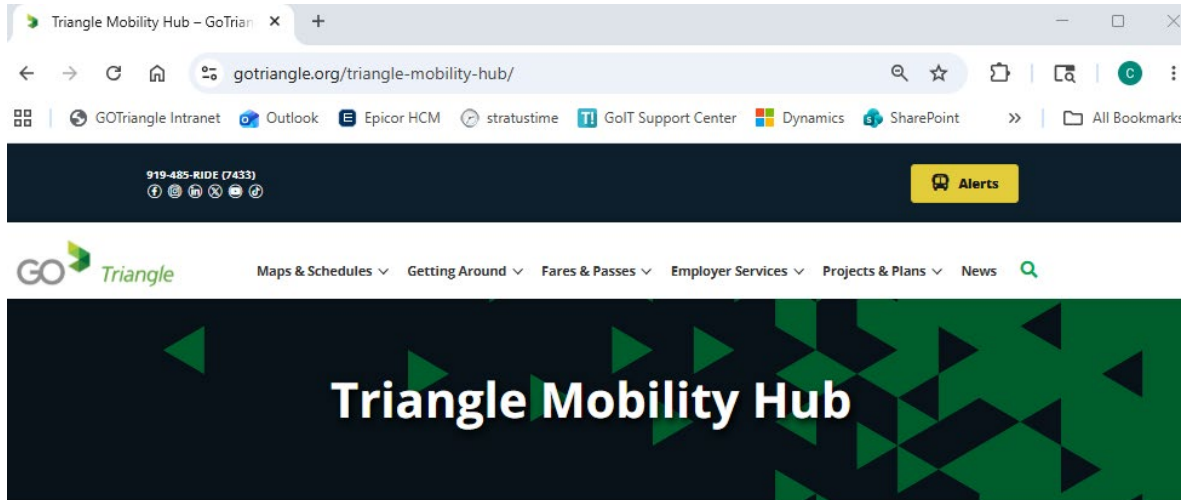
**Active Public Notices:**

**PUBLIC REVIEW PERIOD for Triangle Mobility Hub Site LPA trough June 16, 2026.**

Visit the [Wake Transit LPA web page](#) for more project and site selection process.

74° 9:53 AM 6/4/2026

Public Notice Announcement on [GoTriangle TMH Project Webpage](https://gotriangle.org/triangle-mobility-hub/):



**Proposed Triangle Mobility Hub Locally Preferred Alternative (LPA) Public Comment**

The 30-day CAMPO public comment period for the proposed Triangle Mobility Hub Locally Preferred Alternative (LPA) is open from May 18 - June 16. Review the LPA and share your feedback.

[Share your Feedback!](#)

The graphic features a photograph of a modern, multi-story building with large glass windows, surrounded by a pedestrian-friendly urban environment with trees, benches, and a bus stop. The background is a bright blue sky with white clouds. The entire graphic is framed by a green border.



## Public Notice Announcement from Triangle West TPO Email Blast:

From: Triangle West TPO <[u73783@publicinput.com](mailto:u73783@publicinput.com)>  
Sent: Wednesday, June 3, 2026 2:59 PM  
To: Stephanie Plancich <[stephanie.plancich@campo-nc.us](mailto:stephanie.plancich@campo-nc.us)>  
Subject: Triangle Mobility Hub's Locally Preferred Alternative Survey Now Open!

You don't often get email from [u73783@publicinput.com](mailto:u73783@publicinput.com). [Learn why this is important](#)



The proposed Locally Preferred Alternative (LPA) for the new Triangle Mobility Hub facility site is available for public review and comment through June 16, 2026



GoTriangle has opened a public comment opportunity and survey for the proposed Locally Preferred Alternative (LPA) for its new Triangle Mobility Hub site.

The Triangle Mobility Hub will be GoTriangle's new multimodal transportation center that replaces the Regional Transit Center as the anchor for regional connectivity in the Triangle. The new facility will integrate buses, paratransit, microtransit, and rideshare services in one convenient location, and it will support connections to future transportation options.

GoTriangle is currently engaged in project planning and preliminary design for the Triangle Mobility Hub and has identified a site in Research Triangle Park as the proposed location for the new facility. This location, also known as the Locally Preferred Alternative (LPA), was shared as part of public engagement activities in February-March 2026 and was approved by the GoTriangle Board of Trustees in April 2026.

Please follow [this link](#) to view information about the Locally Preferred Alternative and to share your input. The survey will close on **Tuesday, June 16, 2026**.

For additional details about the Triangle Mobility Hub, visit the project website at [this link](#).



Sent on behalf of Triangle West by PublicInput  
2409 Crabtree Blvd, Suite 107, Raleigh, NC 27604

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## Appendix B.

Comments received via [CAMPO LPA Comment Form](#) (as of June 4<sup>th</sup>, 2026):

I agree with the previous post about including the park & ride option with a small deck to keep the land use footprint to a minimum. Adding amenities to the grounds, pollinator garden, bike racks, fountain, etc. could really add value to the area as well. The addition of a dedicated bike room, would really boost the amount of daily bicycle use.

6/4/2026

Please include Park & Ride spaces, ideally with a small parking deck to minimize land use. Incorporate landscaping and public art to create an attractive, welcoming space that encourages people to respect and care for it.

6/4/2026

This location is fine, though I hope they are considering changing the nearby zoning to allow for apartments and retail and creating connections to nearby businesses. I suspect people will want to cross the street to go to restaurants in the business park.

6/4/2026

Triangle transit users have long deserved a high-quality transfer site near the center of the region to replace the poorly designed temporary site of the current RTP. The proposed site is an excellent choice and I look forward to the region moving forward with development of a new transit hub as an important piece of the redevelopment of the Research Triangle Park.

6/3/2026

The site looks like a great pick to me! Looking forward to more transit and retail options in that area in the future.

5/28/2026